

Frequently Asked Questions for Public

1. What's the role of CTCMA?

CTCMA is the regulatory body for the profession of traditional Chinese medicine and acupuncture in BC. CTCMA is set up by BC legislation – with a mandate to protect the public.

CTCMA is not a “college” that teaches courses.
CTCMA is not voluntary association that promotes the interest of health professionals.

2. Can CTCMA recommend a practitioner to me? What illnesses do TCM/A practitioners treat?

CTCMA staff are not trained to provide treatment advice for you.
CTCMA cannot recommend practitioners to you. Our website (<http://www.ctcma.bc.ca/public.asp?cat=search>) will help you find a registered practitioner in your area.

3. What's the difference between CTCMA four types of registrants?

Registrants have different scopes of practice. Please refer to this webpage (http://www.ctcma.bc.ca/Registered_Apr16_08.pdf) for an explanation of

- Registered Acupuncturist
- Registered Herbalist
- Registered TCM Practitioner
- Registered Doctor of TCM

Acupuncture treatments may be provided by Reg. Acupuncturist, Reg. TCM Practitioner and Reg. Dr.TCM but not by Reg. Herbalists.

4. My friend recommended someone to me but they are not registered with you.

The right to provide certain medical treatments and use a professional title is limited by provincial law.

You may wish to find out if the person is registered with another regulatory body (i.e. College of Physicians and Surgeons, College of Naturopathic Physicians).

Registration with any of BC's health profession colleges indicates that a health professional meets basic requirements to practice competently and subscribes to established standards of practice and ethics.

5. How can I check on a registrant's status with CTCMA?

Please look up the person's name (or town or registration number) on our website (<http://www.ctcma.bc.ca/public.asp?cat=search>) to see if the person is CURRENTLY registered. Then check the Public Notification page (<http://www.ctcma.bc.ca/public.asp?cat=notification>) to see if their practice has been suspended or limited.

6. I am not satisfied with my treatment by one of your registrants. How can I complain?

If you have concerns about a CTCMA registrant, please send us a written complaint. Please refer to more detailed information on our website (<http://www.ctcma.bc.ca/public.asp?cat=complaint>).

You may call and ask to speak confidentially to the Registrar prior to submitting a complaint in writing.